





FROM REACTIVE TO PROACTIVE

How Auxtri Helped an AP Team Get Back on Track

A 300-bed regional hospital in the Midwest was falling behind on vendor statements after staff vacancies left a lean AP team overwhelmed. In just four weeks, Auxtri helped the team move from reactive firefighting to proactive vendor management.

<p>ORGANIZATION</p>  <p>300-Bed Regional Hospital</p>	<p>LOCATION</p>  <p>Midwest, USA</p>	<p>ERP SYSTEM</p>  <p>Oracle Fusion</p>	<p>TIMELINE</p>  <p>4 Weeks</p>
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THE CHALLENGE

This 300-bed regional hospital was running Oracle Fusion and processing thousands of invoices per month. After staff vacancies, their small AP team found themselves underwater.



STAFF VACANCIES LEFT THE TEAM STRETCHED THIN

Invoices and statements began piling up faster than the team could clear them. The daily queue continued growing while vendor responses and statement work fell behind.



INVOICE PROCESSING SLIPPED BEHIND

With limited bandwidth, the AP team moved into triage mode. Routine invoice processing slowed, exception handling stalled, and work became reactive instead of planned.



CREDIT HOLDS AND PHONE CALLS CONSUMED THE DAY

Most of the day was spent responding to credit hold notices and answering vendor payment questions, leaving little room for proactive work.



THE BACKLOG KEPT GROWING

Vendor relationships became strained while the AP team stayed in constant catch-up mode with no clear path forward.

THE SOLUTION

Auxtri was deployed in four weeks with hands-on support throughout the entire process.

WEEK 1

ERP CONNECTION & VENDOR MAPPING

Connected Auxtri to Oracle Fusion with read-only access. Mapped high-volume vendors and introduced the platform to the AP team.

WEEK 2

TESTING & EXTRACTION TUNING

Worked records in a test environment while fine-tuning extraction for vendor statement formats using real AP team feedback.

WEEK 3

SOFT GO-LIVE & GRADUAL ROLLOUT

Select vendors moved into production. Extraction issues were resolved daily while more vendors were added to the workflow.

WEEK 4

FULL GO-LIVE

All vendor emails moved through Auxtri, with the AP team fully transitioned into production and support available in real time.

THE RESULTS

Measurable outcomes in the first 90 days after deployment



4 WEEKS TO FULL DEPLOYMENT

From kickoff to go-live with the AP team using Auxtri daily.



80% REDUCTION IN STATEMENT RECONCILIATION TIME

What once took a full day per statement now takes about an hour of review.



ZERO CREDIT HOLDS SINCE DEPLOYMENT

Proactive vendor communication eliminated credit hold situations entirely.



4+ HOURS SAVED PER AP TEAM MEMBER DAILY

Time previously spent on manual lookups and response drafting returned to proactive work.



Auxtri was deployed in four weeks and has helped our team get back on track. Statement reconciliation has helped our team turn proactive instead of constantly playing catch-up.

- Controller
Regional Hospital, Midwest



WHY IT WORKED

AP TEAMS GOT THE RIGHT TOOLS

Auxtri gave the team live ERP data, structured extraction, and a review queue designed around how AP actually works.



HUMAN REVIEW STAYED IN THE LOOP

Every response still went through AP review, helping maintain trust, accuracy, and vendor relationships.



STATEMENT RECONCILIATION CAME FIRST

The team focused on its biggest bottleneck first, creating momentum quickly.



HANDS-ON SUPPORT FROM DAY ONE

Auxtri worked side-by-side with the AP team throughout deployment, tuning workflows using real feedback.



READY TO SEE SIMILAR RESULTS?

Every healthcare AP team has different challenges. Let us show you how Auxtri would work with your vendors, your ERP, and your team.

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